MEGHALAYA POWER DISTRIBUTION CORPORATION LIMITED



O/O THE ASSISTANT EXECUTIVE ENGINEER CENTRAL DISTRIBUTION SUB-DIVISION, MEPDCL

No.Me,PDCL/AEE/CDSD/Tech-59/2025-26/23

Dated, Shillong the th July, 2025

To

The Assistant Executive Engineer Revenue Sub Division I MePDCL, Shillong.

Sub:

Wrong Entry of consumer meter number- correction thereof and adjustment of correct dues.

Sir,

With reference to the subject cited above, the office of the undersigned had received a complaint raised by a consumer viz. Manjula Purkayastha (ID: 1211000248) - regarding non availability of power supply at the meter output and that the consumer had not received any Electricity bill for a period of time.

In this regard, a Preliminary investigation of the meter being conducted indicates that the output link is opened (Disconnected). Upon, thorough investigation and by way of crossverification with the UBS system on the 10th July, 2025; it was found that the meter number '11045379' which belongs to Manjula Purkayastha was assigned to Beat Forest Officer (ID: 1000855603) which by then the accumulated outstanding dues of - Rs.37569.00 is shown against Consumer ID: 1000855603 (which actually was the accumulated dues belonging to Manjula Purkayastha vide ID: 1211000248, on account of consuming meter No. 11045379). Subsequently, a meter change correction is being carried out from this end, but the issue remains unsolved due to the following reason: -

1. The link for meter number- 11045379 could not be closed and power supply is being bypassed temporarily.

2. The accumulated dues of - Rs. 37569.00 is to be adjusted against the Consumer ID: 1211000248 (instead of ID: 1000855603), so that finalization/ liquidation of- dues by the consumer can be taken up.

Therefore, I would like to request you to kindly take up the matter from your end at the

earliest possible.

(J.P. Wahlang)

Assistant Executive Engineer Central Distribution Sub Division

MePDCL, Shillong