

**Fw: Subject: Request for Refund / Adjustment of Wrong Electricity Bill Payment – Ticket No. XLO3 BTRMO12623004**

2 messages

**S Navaneeth Krishnan** <tatomd@bescom.co.in>

Mon, Mar 2, 2026 at 12:34 PM

To: GMCR &lt;gmcr@bescom.co.in&gt;

Cc: GMCR &lt;gmcrbescom@gmail.com&gt;

ಮಾನ್ಯರೇ,

ವ್ಯವಸ್ಥಾಪಕ ನಿರ್ದೇಶಕರ ನಿರ್ದೇಶನದಂತೆ, ಸದರಿ ಮಿಂಚಂಚೆಯನ್ನು ತಮ್ಮ ಮುಂದಿನ ಅಗತ್ಯ ಕ್ರಮಕ್ಕಾಗಿ ರವಾನಿಸಲಾಗಿದೆ.

ವಂದನೆಗಳೊಂದಿಗೆ, --

ಶ್ರೀ ಎಸ್. ನವನೀತ್ ಕೃಷ್ಣನ್

ವ್ಯವಸ್ಥಾಪಕ ನಿರ್ದೇಶಕರ ತಾಂತ್ರಿಕ ಸಹಾಯಕ

ಬೆಂಗಳೂರು ವಿದ್ಯುತ್ ಸರಬರಾಜು ಕಂಪನಿ

ದೂರವಾಣಿ ಸಂಖ್ಯೆ: 080 2235 4929, 080 2234 3311

ಜಾಲತಾಣ: <https://bescom.karnataka.gov.in/>

ಬೆಸ್ಕಾಂನ ಆಕಾಂಕ್ಷೆ: "ವಿದ್ಯುತ್ ವಿತರಣೆಯಲ್ಲಿ ಗ್ರಾಹಕರನ್ನು ತೃಪ್ತಿಗೊಳಿಸುವಲ್ಲಿ ದಕ್ಷಿಣ ಏಷ್ಯಾದಲ್ಲೇ ಮೊದಲಿಗಾಗುವುದು ಬೆವಿಕಂ.,ನ ದೂರದೃಷ್ಟಿಯಾಗಿದೆ"

**From:** Uthanna Vijay <uthannamu@gmail.com>**Sent:** 01 March 2026 17:39**To:** Dr. Shivashankara N <md@bescom.co.in>; [chairmancgrf@bescom.co.in](mailto:chairmancgrf@bescom.co.in) <[chairmancgrf@bescom.co.in](mailto:chairmancgrf@bescom.co.in)>**Subject:** Subject: Request for Refund / Adjustment of Wrong Electricity Bill Payment – Ticket No. XLO3 BTRMO12623004

Dear Sir/Madam,

I hope this email finds you well.

I would like to bring to your kind notice that I have mistakenly paid another consumer's electricity bill instead of my own BESCOM account.

The details of the wrong payment are as follows:

- **Date of Payment:** 01-12-2025
- **Amount Paid:** ₹1,928.00
- **Wrong RR Number (Paid by Mistake):** 75868
- **Mode of Payment:** PhonePe

My correct details are:

- **Name:** CN. Usharani w/o V. Muniraju
- **Address:** Khadripura, Kolar
- **Correct RR Number:** KL75868
- **Account ID:** 5805943

I have already registered a complaint at the Kolar Divisional Office, and the **ticket number is XLO3 BTRMO12623004**. However, I have not yet received any positive response.

I kindly request you to verify the above details and check the status of my complaint. I request you to please refund the wrongly paid amount or adjust the same to my correct RR number at the earliest.

I have attached the payment receipt and relevant documents for your reference.

I shall be very thankful for your kind support and cooperation.

Thank you.

Yours sincerely,  
M. Uthanna  
Phone: 9008744024  
Kolar

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**3 attachments**



**Bescom bill.jpeg**  
83K



**Online payment receipt.jpeg**  
77K



**Complaint letter.pdf**  
263K

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**GMCR** <gmcrbescom@gmail.com>

Tue, Mar 17, 2026 at 1:24 PM

To: aomdgbescom@gmail.com, aokolardivision <aokolardivision@bescom.co.in>, Kolar Division BESCOM <aodvnkolar@gmail.com>, AEE RSD SIRA AEE <aeesdsira@gmail.com>, aaosirarsd <aaosirarsd@bescom.co.in>, aekolarusd@gmail.com, aaokolarusd@gmail.com

Cc: ee kolar dvn <eeklrdvn.work@gmail.com>, eemadhugiri <eemadhugiri@bescom.co.in>, EE MADHUGIRI BESCOM <eemgdgvn.work@gmail.com>, Uthanna Vijay <uthannamu@gmail.com>, tatomd <tatomd@bescom.co.in>

Sir,

As per the trailing mail, it is informed to verify the issue and submit the compliance report to the consumer by marking a copy to this office at the earliest.

**Regards,**  
**General Manager**  
**Customer Relations**  
**BESCOM**

[Quoted text hidden]

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**3 attachments**



**Bescom bill.jpeg**  
83K



**Online payment receipt.jpeg**  
77K



**Complaint letter.pdf**  
263K