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## OTS problem

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6 March 2025 at 12:30

To: Executive Engineer Byrnihat Distribution Division <ee.byrnihat.dd@gmail.com>, eemis mepdcl <eemis.mepdcl@gmail.com>, Superintending Engineer Ri Bhoi Distribution Circle <se.rbdc.umiam@gmail.com>

Dear Sir,

We have 3 cases where the consumer has approached the office to avail the OTS. Necessary calculation was made and the consumers paid the amount required. However due to the problem with our internet connection yesterday, we could not process the OTS in the System. When we tried to process it today, the OTS amount of the consumers have changed since the payment was approved and updated in the system. I request you to kindly instruct the Idea team to enable us to process these OTS request with the Outstanding Amount before the payment made yesterday. Consumer details are as follows:

1. Consumer id : 1000225284

Consumer Name: Promala Ghosh

Outstanding to be considered for OTS : 25,644.55

Minimum 40% mandatory Payment amount: 10258

Amount Paid by the consumer on 05th March, 2025: Rs 10500.

2. Consumer id : 1000222013

Consumer Name: Padam Bahadur Bhujel

Outstanding to be considered for OTS : 58,774.12

Minimum 40% mandatory Payment amount: 23509.648

Amount Paid by the consumer on 05th March, 2025: Rs 29500.

3. Consumer id : 1000221967

Consumer Name: Phulmati Sohpdang

Outstanding to be considered for OTS : 47,889.76

Minimum 40% mandatory Payment amount: 19156

Amount Paid by the consumer on 05th March, 2025: Rs 20000.

Thanks & Regards,

W.Warjri

Assistant Executive Engineer,

Killing Distribution Sub-Division,

MePDCL, Byrnihat