

Dated 21st May 2025



maithan alloys ltd

ISO 9001:2000 COMPANY

CIN L27101WB1985PLC039503

EPIP, Byrnihat, Dist. Ri-bhoi

Meghalaya - 793101, M 98620 39681

E byrnihat@maithanalloys.com

Subject: Complaint for Refund and Compensation for Losses Due to Unscheduled Load Shedding

To Whom It May Concern,

I am lodging a formal complaint regarding the issue of unscheduled and willful load shedding during FY 2023-24, which has resulted in significant financial losses and operational disruptions. Therefore, I am entitled to a refund of the charges and appropriate compensation for the damages incurred.

In the FY 2023-24, the total number of hours of load shedding has been **4448.79 hours**. Due to this, we were compelled to purchase power from the **Indian Energy Exchange (IEX)** amounting to **244,686,777.00** which resulted in an additional cost difference of **₹41,124,852.00**

Furthermore, during the periods of load shedding, we were charged the full Cross Subsidy Surcharge amounting to **₹3,55,23,373.00**, which should not be levied for the hours affected by load shedding. Consequently, **₹7,66,48,225.00** must be refunded to us. The unreliable power supply, coupled with the high rates on the Indian Energy Exchange (IEX), has resulted in the temporary shutdown of our industrial operations. This closure has caused a production loss 2078.63Mt. Approx. @5958/- pmt. valued at **₹1,23,84,492.00** significantly impacting our business operations.

The **relevant data and supporting documents** outlining the costs, losses, and detailed calculations are attached herewith for your reference. (Annexure1, Annexure2, Enclosure Series 1,2,3,4 (13Page each series) total 54 Nos Supporting document.

Request:

1. **Refund:** I request a full refund of the charges billed for the load-shed hours during the affected year i.e. FY 2023-24.
2. **Compensation:** I seek compensation for the financial and production losses incurred due to the unscheduled power outages and associated costs.

This situation is untenable, and I urge Me.PDCL to take immediate corrective action and initiate refund of **₹7,66,48,225.00.00** and compensate **₹1,23,84,492.00** for losses incurred due to the load shedding.

Sincerely,
For Maithan Alloys Ltd.


(Director of Operation)



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